



UNIVERSITY ENGLISH CENTRES AUSTRALIA



## Benchmarking 2020 - Phase 2 (Yes)

**Did your Centre participate in the 2018-2019 UECA Benchmarking Project?**

**Name**

**Email**

**Centre Name**

**My institution consents that the responses to the following questions may be collated and reported on by UECA where they are de-identified. I am aware I can request to withdraw my responses from the data pool once they have been submitted.**

# Section 1

1.1. Were any areas for improvement identified in the 2018-2019 survey?

1.2. What areas for improvement were identified and what actions have been taken since then.

	Policy or process identified	Modification suggested	Status	Impact
Improvement 1				
Improvement 2				
Improvement 3				
Improvement 4				
Improvement 5				
Improvement 6				
Improvement 7				
Improvement 8				
Improvement 9				
Improvement 10				

## **Section 2**

**2.1. Thank you for your participation in this project. Before submitting your Centre's information, please take a moment to provide us with feedback about this phase of the project.**